Pre-conference sessions are at the PALM BEACH COUNTY LIBRARY SYSTEM'S MAIN LIBRARY located at 3650 Summit Blvd, West Palm Beach, FL.

Transportation will be provided from the Holiday Inn Palm Beach Airport – Conference Center to the library and back via Molly Trolley. This free shuttle is being made available for conference attendees by Palm Beach Talking Books Service.

THERE IS AN ATTENDEE LIMIT OF 12 FOR ALL PRE-CONFERENCE SESSIONS.

Monday, June 3

Time	Session Title
9:00-10:15	Hands-on Pre-conference Session **KLAS Scavenger Hunt** *(PBCLS Computer Training Room)*
10:15-10:30	**Break**
10:30-12:30	Hands-on Pre-conference Session **Effective Search Strategies in KLAS** *(PBCLS Computer Training Room)*
12:30-1:30	**Lunch**
1:30-3:30	Hands-on Pre-conference Session **Effective Search Strategies in KLAS** *(PBCLS Computer Training Room)*
3:30-3:45	**Break**
3:45-5:00	Hands-on Pre-conference Session **KLAS Scavenger Hunt** *(PBCLS Computer Training Room)*
5:00-7:00	**Conference Registration** *(Holiday Inn Palm Beach Airport – Conference Center Lobby)*
6:30-7:00	Meet up with other conference attendees in the Holiday Inn Palm Beach Airport Hotel Lobby and head to dinner in groups
7:30-9:30	**Cards & Connections** – Try a new game (or teach others an old favorite) and meet new colleagues. *(Holiday Inn Palm Beach Airport – Conference Center Lobby)*

Tuesday, Wednesday, and Thursday sessions are on the 2nd floor of the HOLIDAY INN PALM BEACH AIRPORT – CONFERENCE CENTER.

Tuesday, June 4

Time	Session Title		
8:30-Noon	Conference Registration *(Hallway outside Belvedere Room)*		
8:30-9:00	Coffee with Colleagues *(Belvedere Room)*		
9:00-10:30	Welcome Attendee Roll Call Julie Klauber Award Presentation Keynote Speaker *(Belvedere Room)*		
10:30-10:50	**Break**		
10:50-Noon	**Birds of a Feather** 🖋 KLAS 　　Administrators *(Belvedere Room)*	**Workshop** 📋 Interpreting KLAS 　　Error Messages *(Military Room)*	**Workshop** 📋 Tips & Tricks for 　　Reader Advisors *(Board Room)*
Noon-1:00	**Lunch**		
1:00-3:30	Keystone Highlights from the Past Year KLAS New Features Accessible Accessibility: Providing Access to More using Outside Sources *(Belvedere Room)*		
3:30-3:50	**Break**		
3:50-5:00	**Birds of a Feather** 🖋 Readers Advisors *(Board Room)*	**Workshop** 📋 Handling Foreign 　　Language Materials *(Military Room)*	**Workshop** 📋 KLAS New Features *(Belvedere Room)*
6:00-8:30	Welcome Reception with Entertainment Hosted by Keystone Systems *(Lake Worth Casino and Beach Complex – Lake Worth, FL)* BUSES LEAVE FROM THE HOTEL LOBBY AT 5:30 & 6:00 PM FOR THE CASINO. BUSES LEAVE THE CASINO AT 8:30 & 9:30 PM TO RETURN TO THE HOTEL.		

Tuesday, Wednesday, and Thursday sessions are on the 2ⁿᵈ floor of the HOLIDAY INN PALM BEACH AIRPORT – CONFERENCE CENTER.

Wednesday, June 5

Time	Session Title		
8:30-9:00	Coffee with Colleagues *(Belvedere Room)*		
9:00-10:30	**NLS Focused** NLS Report Responding to Changing Service Models Duplication on Demand: Better, Faster, Stronger, More! *(Belvedere Room)*		**IRC / IMC Focused** Online APH Census Registration IRC / IMC Roundtable *(Military Room)*
10:30-10:50	**Break**		
10:50-Noon	**Birds of a Feather** IRCs & TBLs: Partnering to Serve Your Patrons *(Board Room)*	**Workshop** Writing Accessible Instructions *(Military Room)*	**Workshop** Making Friends with KLAS Statistics *(Belvedere Room)*
Noon-1:00	**Lunch** Conference Planning Committees will meet during lunch.		
1:00-1:55	**Seminar 1** Hits & Misses: A Look at Programming for those with Disabilities *(Board Room)*	**Seminar 2** Duplication on Demand Petting Zoo *(Military Room)*	**Seminar 3** Reporting on Reports *(Belvedere Room)*
1:55-2:05	**Break**		
2:05-3:00	**Seminar 1** Talking Book Service Ambassadors: Benefits, Challenges & Examples *(Board Room)*	**Seminar 2** Duplication on Demand Petting Zoo *(Military Room)*	**Seminar 3** Curating Your KLAS Catalogue *(Belvedere Room)*
3:00-3:20	**Break**		
3:20-4:30	**Birds of a Feather** Outreach *(Board Room)*	**Workshop** Training Your Support Staff *(Military Room)*	**Workshop** KLAS New Features *(Belvedere Room)*

Tuesday, Wednesday, and Thursday sessions are on the 2ⁿᵈ floor of the Holiday Inn Palm
Beach Airport – Conference Center.

Thursday, June 6

Time	Session Title		
8:30-9:00	Coffee with Colleagues		
9:00-10:30	KLAS Users' Group Business Meeting Connecting with KLASusers Keystone Answers Your Parking Lot Questions *(Kirk Room)*		
10:30-10:50	**Break**		
10:50-Noon	**Birds of a Feather** Circulation *(Australian Room)*	**Workshop** The Volunteer Experience: How to Grow and Retain your Auxiliary Staff *(Military Room)*	**Workshop** Excel at KLAS: What can you do with KLAS & Excel? *(Kirk Room)*
Noon-1:00	Choose Your Own Adventure Closing Remarks *(Kirk Room)*		
1:00	**Conference Adjourns**		
1:30-5:00	**Networking Opportunity** - *Morikami Museum and Japanese Gardens* Transportation will be provided from the hotel to the Morikami and back via Molly Trolley. Lunch is available for purchase at the museum café if desired. *Hosted by Palm Beach County Talking Books Staff*		