KDAC Minutes 3/24/2020

Members present

Shawn Lemieux

Sam Lundberg

Cyndi Reimer

Donald Salvato

Jared Leslie

KLAS Staff present

Drea

Katy

Kyle

1. Ongoing Development Updates - Keystone
   1. Recent development suggestions discussed here: [http://klasusers.com/index.php/forum/klas-user-suggestions](https://urldefense.proofpoint.com/v2/url?u=http-3A__klasusers.com_index.php_forum_klas-2Duser-2Dsuggestions&d=DwMFaQ&c=SIStQSL0VMIUJoLS-Q8giiFlA-AKdP7tpJHyQh8DeXk&r=TJdCP8eXB-r64aO00pTAKK2cePMgXbrcYohvwx7o_pc&m=WaeC7x0WiocnpM8BzB3mZBsDWPczQzVcCxlf4ArOWSc&s=HPgIFPiALOWpcss4Ble2ZBOkYr2HsgPmMynbe_gaTBo&e=)
      1. There has been a lot of great suggestions that have come into the KLAS Users Development suggestions and it would be best to review the suggestions and weigh in on your thoughts and or comments. You can do so on the forum or through and email to ks7@klas.com
         1. When providing suggestions please include the module and the tab to ensure clear communication.
   2. Adding UI to collect patron ratings of books (thumbs up/thumbs down, or more numeric rating of 1 to 5.)
      1. This was originally suggested at a KLAS user conference, to help provide a better recommendation engine.
      2. Feed back on this idea is being actively solicited. This could include the option of liking or not liking the title on their "has had" or "has now" screen. Additionally that would need to be on the webopac screen. This is not set in stone and feedback will help.
      3. This function is something that would need to be able to be turned off and on an IRC would not need this function.
      4. The idea was suggested to have likes given to the authors instead of the titles.
      5. When weighing the options between a "like or dislike", or the "1-5 scale" the option of "like or dislike" where preferred for simplicity.
      6. Recognizing a series of books would be best to support suggestions to ensure that books do not get recommended out of sequence.
   3. Printing of title information on duplication cards.
      1. Library's have asked to be able to print titles on the duplication cards. When using Scribe or Guttenberg you cannot send cartridge to a secure setting without the title information.
      2. The mailing card interface has been modified to allow for this function. New mailing card stock has been identified for the library that is testing.
      3. Three pieces of info has been identified to be on the mailing card: Title, Author and Book numbers. 20 - 30 characters would be best to allow for modification if requested from the patron.
   4. "Offender"/Prisoner/Inmate duplication -- Questions about who creates the orders for inmates
      1. Because this duplication would be going into the prison setting there are identified staff that are the sole individuals that can do this function.
      2. The question was posed of how common is this?
         1. In some states, it is okay to have anyone duplicate the titles. However, there were some limitations because of subject matter.
         2. The function of limiting who can duplicate titles needs to be able to be turned on and off.
         3. This function could help with walking only customers.
   5. Web ordering -- testing with customers going on
      1. This is ongoing with customer systems and more feedback and more feedback is helpful.
      2. The functionality of 7.7 is improving. But, those that are testing feedback is imperative to the successful testing.
      3. On the staff side of 7.7 it is cleaner and primarily directory issues.
      4. The idea was suggested about setting up a 7.7 roundtable or adding this to the discussion at the meeting slated for April 23rd that will be hosted by Tennessee.
   6. Referral Codes -- how we plan to address NLS request to collect up to 3 referral codes, but keep theirs.
      1. NLS wants to track up to 3 referral codes that are supplied by them. KLAS will maintain what is currently being used and map them to the NLS codes. This will be held on the patron properties tab.
      2. The mapping of the referral codes that are currently in place has taken place already.
      3. A request was made for referral codes that do not match to the NLS codes.
   7. Open Business
      1. As users we wanted to thank KLAS for their support in the difficult time that all states are going through.
      2. On the KLAS user forum there is the option to post your new work from home co-workers.

Respectfully submitted by Jared Leslie