

## 4-21-22 KLAS Users' Group Officers' Meeting Notes

### ***Attendees:***

- Michael Lang, State Library of Kansas, Talking Books Service, President
- Jared Leslie, Foundation for Blind Children (Arizona), Vice President
- Tony Bucci, Arizona Talking Book Library, Secretary
- Andrea Callicutt, Keystone Systems

### ***Welcome/Celebrate Successes***

Drea is happy to be back at work after some down time. Jared announced that IRCs are preparing to close Phase II of Federal Quota Census. Kansas will be announcing a new state librarian soon. Arizona will be recruiting a new assistant administrator.

### ***NLS Vendors Call Update***

Michael did not attend due to another commitment. He found nothing of importance from the meeting notes.

### ***Program Committee Update***

A Keystone program for onboarding of new employees was held on April 7. On May 3-4 there will be a KLAS online mini conference to include a business meeting. An email announcement was sent to IRCs to encourage attendance. Additional user moderators are being sought for birds-of-a-feather sessions. The latest blog post includes a help wanted section. A reminder was made to ask for nominations for Vice President. A June program for IRCs has not yet been planned.

### ***KDAC Update***

Tony reported on 4/20 meeting. **Keystone items:** Web OPAC's Rush Item sometimes has issues. A fix is coming. An issue of MARC record updates causing older records to drop headings is being fixed. NLS cartridge unlocking capability will be implemented on KLAS/Scribes. An API used to connect KLAS RLSAs with APH is being updated. Katy addressed a question from a user regarding if there could be a tool to bulk-subscribe patrons to a newsletter (for example). **Member items:** A question about whether KLAS, Gutenberg & Scribe systems could be used together for different operations was addressed. A question about the RUB Ratings project and whether the ratings could be uploaded more easily from the spreadsheet. Katy said the current format of the spreadsheet doesn't allow it. **From the Forum:** There was a question of whether a tool could be developed to remove records more easily, since record removal can involve several steps and more than one module. Katy mentioned ways one could currently deal with the issue. Another question dealt with cancelled orders and how items are put back in the service queue. Another question was a proposal for non-binary as a narrator option. Discussion centered around how it's more about what their

voice sounds like (high vs. low register) rather than gender. Libraries could elect to change the Male/Female narrator designations to something more descriptive.

**Survey discussion:** The proposed KLAS Quality of Life Survey was discussed at length. Comments from last year's survey and this year's will be reviewed for development ideas.

### ***Keystone Updates***

A new developer has been hired. He has previous KLAS experience. Also, recruiting for a customer support person. Mini-conference coming up. Also, James updated his Linked-in account to say "C.E.O."

### ***Business Items***

Business Meeting Agenda has been drafted. Includes minutes of previous meeting, committee reports, proposed by-law changes, call for vice president nominees. Logistics Committee for the 2023 Conference needs to be formed. Should meet soon since there may be more logistics to consider due to hybrid model. Our new vice president could be the officers' liaison. Possible vice president nominees will be contacted.

### ***Missives***

Upcoming email missives have been assigned as follows:

May: Jared

June: Tony

July: Michael

August: new officer

### ***Next Meeting Date***

Call scheduled for 5/12/22 at 2 PM Eastern.

Respectfully submitted by Tony Bucci, Secretary