

1-7-20 KLAS Users' Group Officers' Meeting Notes

Attendees:

Jen Buzolich, California Department of Education, Vice President

Erin Pawlus, Arizona Talking Book Library, Secretary

Craig Hayward, North Carolina LBPH, Immediate Past President

Andrea Callicutt, Keystone Systems

Regrets:

Chandra Thornton, Palm Beach County Library Talking Books, President

Survey Discussion

The officers briefly reviewed responses to the 2019 KLAS Users' Conference Follow-up Survey. The spreadsheet will be used when the Program Committee reconvenes and sets up off-conference year content throughout 2020.

KDAC Committee

The meeting started with development updates. Keystone would like to improve the duplication workflow for error notification, so it happens at the beginning of the process if possible. (Drea informed the officers that improvements for error handling for Scribe and Gutenberg were included in the most recent 7.7.21 update).

There were also previously issues with canceling orders in Gutenberg and Keystone is working toward a resolution.

Development staff is working on determining the best workflow for walk-in patrons. Scribe now has a PCC mode to make it easier for a cartridge to be used by the same patron, in the cartridge-recycling setup. They are considering adding a print card function to assign a duplication order and print a mail card.

An e-commerce shipping issue resulted in book orders being perceived as pick up orders. This is being fixed.

Keystone would like to improve batch manager performance. More and more functions are being added to the batch manager, which potentially causes a slowdown.

Keystone staff is aware that sometimes the downloading of new titles onto the Scribe has been slow and problematic. The issue is being addressed.

IRC Roundtable

California hosted a roundtable session virtually on December 11, 2019. There were representatives from 4 IRCs and 1 NLS library. They discussed favorite features in KLAS, and they discussed what the group would like to see in future sessions. There were many IRC-specific topics, including circulation queries, review of the functions on the properties tab that are specific to the annual census for APH, and student tracking features. They wrapped up with a web-ordering demo. Keystone staff was also on the line in a supporting role in case there were questions.

Kathy Segers in TN is willing to host in the future.

It was a good opportunity to not only learn how other states navigate KLAS, but to understand the impacts on each state based on the law or the state's policies related to their general work. It opens the door to talk about more than just technology.

Next Meeting Date

Call scheduled for 2/4/20 at 3:00 PM Eastern.

Respectfully submitted by Erin Pawlus, secretary.