

07-10-19 KLAS Users' Group Officers' Meeting Notes

Attendees:

Craig Hayward, North Carolina LBPH, President

Chandra Thornton, Palm Beach County Library Talking Books, Vice President

Erin Pawlus, Arizona Talking Book Library, Secretary

Andrea Callicutt, Keystone Systems

Review of Bylaws Vote

Voting has concluded with nearly unanimous approval of the proposed changes to the KLAS Users' Group Bylaws. The updated bylaws will be published soon and the results announced to the KLAS Users' Group.

Elections

Now that voting for the Bylaws is closed, it is time to hold elections for the offices of Secretary and Vice President. It will be conducted online. The officers determined the following timetable:

Nominations: 7/17, by end of business

Bios submitted: 7/19, by end of business

Voting open: 7/23 – 7/30

Voting deadline: 7/30, by end of business

Off-Conference Year Planning

Keystone is planning on doing webinars throughout the year. They have discussed presenting additional information on duplication on demand and offering microlearning video tutorials on certain tasks. They would also like user-presented webinars.

One possibility would be to alternate Keystone and user-presented meetings online with some Birds of a Feather sessions over two afternoons.

There will be a call for program committee members after the election.

KLAS Development Advisory Committee (KDAC)

At least one of the current KDAC committee members will be stepping down after the current term, so the officers identified potential candidates. Their recommendations will be presented at the next KDAC meeting, though the KDAC members will be responsible for finalizing the list and inviting future members.

During the previous KDAC meeting, the committee was updated on Gutenberg. NLS has signed off on integration work with Keystone. It's available to customers, but it's dependent on NLS deploying Gutenberg systems to libraries. The first KLAS libraries to receive Gutenberg will be Colorado (self-hosted) and Georgia (hosted).

They discussed Scribe accessibility. Keystone thought that it would be easy to change the colors of the status indicator lights based on color blindness or other issues. They acknowledge that more needs to be done to equip Scribe to be accessible to individuals with low vision or blindness. They would like to move toward supplementing visual cues with auditory output. They may also use braille for the cartridge slots. They are hoping status updates can be browsed with a refreshable braille display in the future.

Keystone went over current development priorities, including Scribe enhancements, additional work on Gutenberg, conversion of the WebOrdering interface, changes to equipment returns procedures, onboarding customers to KLAS 7.7, and integrating KLAS with an e-commerce package.

The group talked about duplication on demand, and the committee wanted clarification on what would happen if a cartridge did not have the capacity to duplicate the entire order. Committee members had differing opinions on whether it would be better to load as many books as possible or provide an error so another cartridge could be used. Flexibility based on library preferences would be appreciated.

They reviewed a development request on the forums to search for patron by e-mail (<http://klasusers.com/index.php/forum/klas-user-suggestions/257-patron-find-patron-add-search-by-e-mail-option>). Sometimes, an e-mail will be sent without a name or another method to identify the patron. It was determined to be helpful for the libraries but especially helpful to IRCs. Since their systems prioritize e-mail contact, it would save a lot of time to search by e-mail. Monthly newsletters result in many e-mails that bounce back. Currently, they have to use queries to identify each individual.

Next Meeting Date

Call scheduled for 7/31/19 at 11:00 AM Eastern.