07/23/19 KDAC Conference Call

Attendees:

- John Phillos, Delaware Library Access Services, Chair
- Dianne Keadle, South Carolina State Library Talking Book Services
- Ricardo Cisneros, San Francisco Library for the Blind
- Cyndi Reimer, California Department of Education
- Donald Salvato, The Xavier Society for the Blind
- Erin Pawlus, KLAS Users' Group Secretary
- Katy Patrick, Keystone Systems
- Andrea Callicutt, Keystone Systems
- Kyle Honeycutt, Keystone Systems

KLAS 7.7 Rollout Update

With 7.7, customer support can no longer directly access the data to fix issues that arise. This is ultimately good in terms of increased security, but development staff has been building programs that work through the batch manager to replace the command line method used previously. This is a planned part of the 7.7 rollout, and one factor in how quickly Keystone can bring up additional organizations on the new version.

There are now 4 customers live on 7.7: one association (TCAA) and also the North Carolina, Arizona, and Oregon libraries. They are currently working through a number of issues. Progress recently changed the highlighting to a more subtle gray instead of the bolder blue color. There have also been problems with the new method of connections between the KLAS client and the KLAS server. Users have not been clearing correctly upon logging out, which has resulted in multiple sessions. This bug in particular has temporarily halted the rollout of 7.7 to other customers, although a fix is about to be released.

An updated 7.7.10 release list is nearly complete.

In terms of other development updates, they are focusing on the integration project with the e-commerce solution.

OPAC Updates

There are still some libraries that are using KLAS WebOPAC Version 3. However, 7.7 has had enough structural changes that it will necessitate a move to Version 4. Additional updates will also need to be made in the future to support patron access to the reader service queue.

KDAC Membership

There was a discussion about the possibility of adding up to 3 additional "at-large" members to the committee. It was originally considered as a way to increase the representation of IRCs and other organizations in the group. It would also enable more interested people to participate. It was proposed that it could be a 1 year commitment with the option of continuing if no one else was interested in joining. It will also result in more flexibility if someone is not able to attend a particular call.

There were some concerns about the unintended consequences of having a larger committee. If there are more people on a call, fewer people may ultimately contribute to the conversation. Also, the meeting length might need to increase to ensure that everyone gets a chance to provide feedback.

In general, the committee approved the concept of adding "at-large" members in the future. The conversation will continue at a later time.

The committee moved on to talking about the recruitment of new members. The officers had invited the inaugural members last year. Per the current KDAC guidelines, the committee members can now invite new members as terms expire. A slate of potential candidates was suggested by the officers to replace members who are planning to step down at the end of their terms. KDAC members will finalize the list at the next meeting.

KDAC Guidelines

Currently, there is no information about term limits in the document. The group will think it over and discuss it in more detail at the next meeting.

Descriptions of the chair and secretary positions will be modeled after the officer descriptions and included in the document. A draft will be sent out by John for approval.

Next Meeting Date

Call scheduled for 8/27/19 at 1:30 PM Eastern