09/24/19 KDAC Conference Call

Attendees:

- John Phillos, Delaware Library Access Services, Chair
- Shawn Lemieux, New York State Talking Book and Braille Library
- Sam Lundberg, New Mexico LBPH
- Cyndi Reimer, California Department of Education
- Donald Salvato, The Xavier Society for the Blind
- Erin Pawlus, KLAS Users' Group Secretary
- Katy Patrick, Keystone Systems
- Andrea Callicutt, Keystone Systems
- Kyle Honeycutt, Keystone Systems

Regrets:

- Amy Ravenholt, Washington Talking Book & Braille Library
- Dianne Keadle, South Carolina State Library Talking Book Services
- Ricardo Cisneros, San Francisco Library for the Blind

Duplication on Demand Q&A Webinar

There was a good turnout for the webinar and a variety of thoughtful questions. Katy was able to show off a couple new features during the discussion as well. For those who were not able to attend, the recording was posted on the KLAS Users website: http://klasusers.com/index.php/recordings/q-a-with-katy/395-duplication-q-a. (Log in is required to view.) If you don't want to listen to the whole thing, there are timestamps for the particular questions so they can be accessed quickly.

Anyone is welcome to request topics for the webinars.

The officers discussed it at their meeting yesterday, and they appreciated Katy's webinar and also the ability to drill down to the questions by the timestamp. They noted that there seemed to be less lag time in join.me for this webinar than there had been previously.

The 2019 KLAS Users' Conference Follow-up Survey will include questions about future webinar content and whether there are users who would be willing to present.

NLS Referral Source Tracking

There is a new topic on the discussion forums for NLS Op-Alert 19-60, which concerns tracking referral sources using a standardized list:

http://klasusers.com/index.php/forum/nls/280-nls-op-alert-19-60-referral-sources.
Committee members talked about how they currently use the referral sources in KLAS. New Mexico focuses on their Commission for the Blind or referrals from activity directors and similar. Arizona has several sources including one for outreach, which is used to track patrons who learned about the library through the efforts of their outreach librarian or volunteers. They understand that the broad categories for NLS will help to better direct outreach efforts, but will lose some beneficial statistical information in the process. A solution to a similar issue in New Mexico was to have a separate referral code on the application for how it is sent out – e-mail, site visit, etc. They track that separately in Excel.

Katy reminded everyone that you can set up comment types which could be later found by query. Kyle added that it is possible to define a new property type under preferences. They could have a referral preference with a controlled list of codes and can run a query.

For right now on the main screen, there is just one referral code, though NLS would like to track more than one.

New KLAS Release

KLAS version 7-7-14 is available. Updates include new query fields, which make it possible to query against patron subscriptions and duplication fields. Also, a new status of Active/DUPLICATION on the main patron tab is highlighted in green. The committee members looked at the color and agreed that the shade is a little too hard to see against the grey background. The feedback will be taken to the developers.

In a future release, a keyboard shortcut will be added for Add Service Queue. It was noted that there are not a lot of available keyboard shortcuts left at this point.

Updated KDAC Guidelines

The committee members reviewed the KDAC Officers Duties that will be added to the guidelines. For the secretary position, they proposed an edit for when the KDAC meeting minutes should be made available.

They proposed a clarification on term limits, where members will serve a two year term with no more than two consecutive terms.

Additional text for at-large membership needs to be included.

New KDAC Members

Shawn Lemieux is the director of the New York State Talking Book and Braille Library, and represents the category of Large Talking Book Library for the committee. She went to her first KLAS Users' Conference this past June.

Sam Lundberg is a reader advisor in New Mexico, and represents the category of Small Talking Book Library for the committee. Their library will be going live with Scribe very soon and he will be providing feedback for that process.

We thank our outstanding outgoing members for their participation and leadership: KDAC Chair John Phillos and KDAC Secretary Amy Ravenholt.

New Chair and Secretary for the Committee

Cyndi Reimer volunteered to serve as Chair. At this time a Secretary has not been determined. That position will be filled before or during the next KDAC meeting.

Next Meeting Date

Call scheduled for 10/22/19 at 1:30 PM Eastern.