11/19/19 KDAC Conference Call

Attendees:

- Cyndi Reimer, California Department of Education, Chair
- Sam Lundberg, New Mexico LBPH
- Ricardo Cisneros, San Francisco Library for the Blind
- Erin Pawlus, KLAS Users' Group Secretary
- Katy Patrick, Keystone Systems
- Kyle Honeycutt, Keystone Systems

Regrets:

- Shawn Lemieux, New York State Talking Book and Braille Library
- Dianne Keadle, South Carolina State Library Talking Book Services
- Donald Salvato, The Xavier Society for the Blind
- Andrea Callicutt, Keystone Systems

General Development Updates

1. Development has been working on the creation of Duplication Orders and addressing issues where pending orders were building up. In some cases, requests appeared on multiple cartridges. The order creation program that was checking to see if a duplication patron needed service was not counting pending orders.   This issue will be resolved in the next release. Also the Gutenberg and Scribe statuses for circulation are being aligned, which has been one of the problems in this process.

In addition, the program that refills the service queue didn't check to see if a title was already in a duplication order – this bug has been fixed.

One thing that current libraries have expressed is a need for flexibility in scheduling the first orders. They do not want to overwhelm a patron with five cartridges at once at the beginning. However, it is not as much of a concern as they return cartridges – as an example, if a patron returns five cartridges at once it is implied that they would like the five cartridges replaced as soon as possible.

After a question, Katy clarified that serving a walk-in patron would not affect batch processes for other orders.

Question: Are orders created by reader advisors prioritized over pending orders?
Answer: When the pending duplication order issue is fixed, there will no longer be pending orders created automatically if the NS Cutoff has been reached. This will ensure that the reader advisors have more control over the next duplication order to be sent.

2. There has been an issue that has come up with e-commerce. The plug-in that is used to handle credit card orders are returning as accepted even it was not completely accepted. They are researching it and it may require development attention in the coming weeks.

3. They are gearing up to support IRCs with the APH census and they need to finalize testing for Bootstrap for clients using web ordering. The functionality for web ordering should remain the same as 7.6 but changes are being made to 7.7 to accommodate the census.

Communications with Gutenberg

Duplication orders should be able to be deleted up until the point that an order is in the process of being duplicated. However, there was a communications issue between KLAS and Gutenberg for that function. NLS has suspended the ability to cancel orders from within KLAS. Keystone will reimplement the way KLAS communicates with Gutenberg and this will necessitate development attention. There will be no changes as to how staff uses the software but there needs to be some changes behind the scenes. Gutenberg users who want to cancel orders will need to contact NLS for now.

Additional BibRec Fields Wanted for Bulk Editing

The discussion forums were active this week. One person had been using the new change headings by query function and mentioned that a lot of titles had the fiction checkbox marked incorrectly. Was there an easy way to correct these? There is not currently a way to fix these through bulk editing. Keystone staff believes that there should be a way to add an additional tab or tool to accomplish this in the future. Some committee members agreed that this would be helpful. It would essentially return to the bulk update functionality from version 5. There is a concern about whether it would be easy to undo a bulk change if there was a mistake made in the process.

Being able to update OPAC Suppress would be helpful as well.

Open Business

Question: In batch update, can you save settings as you can with queries?
Answer: There is not currently a way to save parameters. Committee members thought that it would be a nice feature.

Question: Is there an easy way to change headings for subjects like bestsellers or current events?
Answer: A query can be made to find these subjects and further break it down by KLAS ID or year published. The headings can then be changed using the Add / Remove Headings tool.

Question: Can duplication act like the turnaround shelves when automatically selecting titles for orders?
Answer: Keystone is looking into it – they recognize that an algorithm may be needed to determine things like ratings and popularity.

There was a request for series sequence to appear as a column on the service queue to more easily verify that a series is in order.

Keystone understands that the ability to support multiple series would be welcome. They would need to identify a primary series.

Next Meeting Date

Call scheduled for 12/17/19 at 1:00 PM Eastern.