

# 11-22-19 KLAS Users' Group Officers' Meeting Notes

## ***Attendees:***

Chandra Thornton, Palm Beach County Library Talking Books, President

Jen Buzolich, California Department of Education, Vice President

Erin Pawlus, Arizona Talking Book Library, Secretary

Craig Hayward, North Carolina LBPH, Immediate Past President

Andrea Callicutt, Keystone Systems

## ***IRC Roundtable, AKA Birds of a Feather***

There will be a virtual IRC roundtable discussion on 12/11/19 from 10:00-11:00 PST. The platform is still being determined and it will either be a California Department of Education option or hosted through Join.Me. The group is set to discuss favorite features of KLAS and planning for future IRC sessions. California staff will also provide a short demonstration of how they use the web ordering feature and open it up for dialogue.

## ***NLS Call***

The officers held a call with NLS staff to discuss the referral sources described in Op Alert 19-60: <https://www.loc.gov/nlsold/networkdocs/alerts/2019/60.html>). It was a constructive discussion and there will be another call between the officers, NLS and Keystone as they plan the best way forward. Keystone has started reaching out to libraries to begin the process of mapping local referral sources to the NLS referral sources.

## ***November and December Missives***

Craig will write the officer's missive in November and Chandra will send out the December missive.

## ***Program Committee***

The first Program Committee meeting was held on 11/6/19. This will be the first conference without a face-to-face event, and they will need to decide what content can be hosted online. The discussion led to the scheduling of the IRC roundtable that will be hosted by Jen and Cyndi from CDE. The follow-up survey from the 2019 conference was shared with the group and will be reviewed at the 12/17/19 meeting.

## ***KDAC Committee***

Keystone discussed an issue with requests appearing on multiple pending orders that has been resolved for the next release.

Some libraries have expressed an interest in having more flexibility when setting up a patron with duplication service. They are trying to figure out the best way to avoid overwhelming a patron with too many cartridges initially.

Keystone is researching a possible issue that has come up with e-commerce. A credit card was returning as accepted when it was not completely accepted.

They need to finalize testing for Bootstrap for clients using web ordering.

There has been a communications issue between KLAS and Gutenberg when deleting a duplication order. Until it can be resolved, libraries will need to contact NLS directly if they need to delete an order.

The committee talked about a recent question on the discussion forums about bulk editing. They agreed that it would be helpful to be able to bulk edit checkboxes to fix incorrectly marked/unmarked fiction books.

Committee members requested that they be able to enter multiple series for a book in the future. There was also a request for the series sequence to appear as a column on the service queue to more easily verify that a series is in order.

## ***Survey***

The officers will review and discuss the 2019 KLAS Users' Conference Follow-Up Survey responses at the next meeting.

## ***Next Meeting Date***

Call scheduled for 1/7/20 at 3:00 PM Eastern.